



DINING AND DIETARY HEALTH PROCEDURES

Welcome to Oasis!

We strive to reduce potential dietary health risks and manage dietary health requirements as much as possible. We ask for your help to make this happen by following our dietary health procedures throughout your stay.

Once we have cross checked your list of dietary requirements with our registrations and confirmed all dietary requirements match for your group, we will provide you with colour coded wrist bands reflecting the dietary requirements applicable to the menu being served.

The colour of the wristband will match the colour chart listing the student's name and dietary requirement/s. They may have to wear multiple wristbands.

Please ensure they are correctly distributed to all students prior to your first meal/snack service. The colour **MUST** match the student's name.

These bands are to be worn for the duration of the camp, **NOT** to be removed at any time. If a band is lost/damaged please immediately advise our staff and it will be replaced.

Students must display their wristbands prominently. (we have had occasions of them being tucked under sleeves, layered on top of each other etc.)

Whenever possible we ask students with dietary requirements to also communicate their own dietary requirements to our team at every meal/snack service.

Students with dietary requirements will be invited to come to the service area **FIRST** and separately from the main group. They will come as a group regardless of what is being served. The Diet Co-Ordinator/staff member will accompany students with dietary requirements to the service area. Once all dietary specific meals are served, service for the remaining group will begin.



If the meal being served is appropriate for all, this will be communicated to the Diet Co-ordinator/s prior to service, however we still require students with wristbands come up first as a group. This applies when “seconds” may be served.

We greatly appreciate the assistance of your team helping serve sides, salads and snacks to your group. When doing so please be mindful of the wristbands students are wearing in relation to sides and “seconds”. Appropriate alternatives will be labelled accordingly. e.g. egg free, dairy free, gluten free etc...

We ask students wash/sanitise hands prior to eating anything, not share food, cups and utensils and most importantly, promptly inform a staff member of any accidental exposure to a known allergen.

We ask ALL students and staff to recognise that they are responsible for themselves, and personally do all they can to avoid allergens that could cause anaphylaxis and even mild adverse reactions.

It is important that all parties (school staff, parents and campers) clearly understand that, in no way, can we guarantee that we will be a completely "ALLERGEN FREE" environment. Many nut free, egg free, dairy free etc products have labels stating “may contain traces of (insert allergen)” or “produced in a facility where (insert allergen) is also used”. Due to this we must state that whilst we endeavour to source allergen free products, we cannot guarantee beyond all doubt, that our food will be totally free of traces of nuts, nut products and other allergens.

If you or a student is unsure or has any concerns regarding any of our products, please ask us.

Please note that we set up and deliver service to provide food safely and efficiently to your group, to ensure your program stays on schedule, and that everyone feel welcome and accommodated for. We respectfully ask that you trust and work with our procedures to achieve this.

We appreciate your understanding and acknowledgement of our commitment to maintaining a tasty, safe and fun dining environment for everyone.

Bon Appetit!